



IT SERVICE MANAGER (M/F/D) – TELEPHONY / CLOUD HOSTING / O365

What if energy supply could be sustainable, affordable, and reliable at the same time? With its powerful Jenbacher and Waukesha gas engines, INNIO brings energy solutions for today—and tomorrow, in more than 100 countries, improving the quality of life for countless people. Do you want to make a difference with your work? For our IT department we're searching for an **IT Service Manager (m/f/d) in the area of telephony, cloud hosting and O365**. Join our team now!

Your Responsibilities:

- Provide required solutions and support in telephony area, cloud hosting and O365
- Set up and manage a support strategy for telephony, handover to support team and monitor on monthly basis
- Maintain, expand, and enhance internal monitoring system
- Develop and improve internal backup and disaster recovery plan
- Being responsible for a smooth-running communication landscape aligned with INNIO business in a cost-effective way

Your Profile:

- Bachelor / Master's Degree in a relevant field e.g. Computer Science, IT or Software Engineering
- Hands-on experience with MS-Technologies as well as OS, VM, Storage, Cloud, DB, on prem hosting environments desired
- Basic knowledge in IT Security
- Ability to diagnose and troubleshoot basic technical issues (Level 3)
- Ability to provide step-by-step technical help (written and verbal)
- Excellent problem-solving and communication skills
- Fluency in German, very good English skills
- A valid work permit for Austria is a prerequisite for this position (Non-EU citizens: please attach the work permit to the application)

The base pay is composed of the amount according to the Austrian collective agreement which is at least EUR 3.790,58 gross per month (x 14) and an over payment depending on your qualifications and experience.

WHY INNIO JENBACHER?



International working environment & sustainable company
Owning projects, responsibility & further career opportunities
Flexible working hours, homeoffice & very good salary
15 min by train from Innsbruck to Jenbach
Canteen with seasonal and regional food
Platinmedal from EcoVadis 2022 for sustainability efforts

LEARN MORE & APPLY HERE

